



Consult



Shared Success:

SCF Consult and
Mace's
Collaborative
Journey

South East | London
(Lot 2)



Foreword

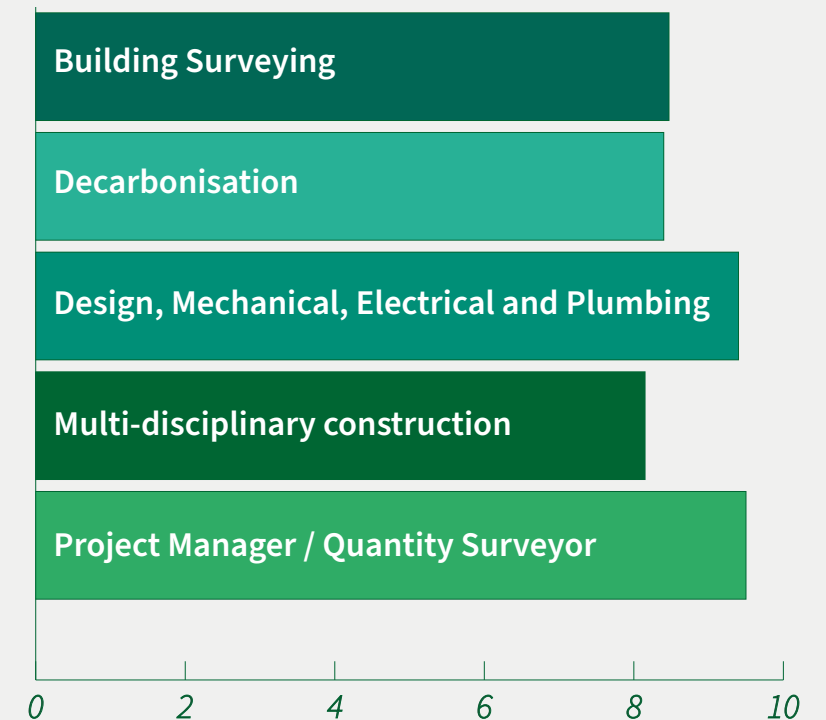
SCF Consult has operated during some unprecedented and testing times, both economically and socially. The framework was launched during a global pandemic and worldwide events continue to have an impact. The public purse and spending power in particular has been impacted by the UK's breakaway from the economic union with Europe, the war in the Ukraine and the rise in the cost of living.

In spite of this, the framework has continued to deliver significant value for public sector clients across a range of services, meeting expected pipeline targets and values. This is testament to the historical strategic relationship Hampshire County Council (HCC) and Mace have shared over the last ten years. The two organisations have grown together and have been working strategically in various forms. The strength of the relationship gives the partnership resilience against uncertainty.

The framework has been a natural progression of this strong partnership and has supported a variety of public sector clients including; county, unitary and borough councils as well as higher education and government departments, all of whom are benefiting from our services. Most noticeably through our quick route to market without further competition, enabling a more efficient delivery of services and outcomes.

Discipline Key Performance Indicators

The KPIs of all SCF consult projects reflect the success of the integrated team and are a measurement of the value added to the public sector. As Framework provider (Lot 2), Mace is expected to meet minimum performance standards across a wide range of KPIs. As shown in the chart, Mace has consistently achieved high performance on SCF procured projects in the following disciplines: Building Surveying, Decarbonisation, Design/MEP, Multi-disciplinary Construction, Project Management and Quantity Surveying. These scores are averages based on SCF's KPIs including collaboration, responsiveness, time, cost and quality.



Collaboration

9.3



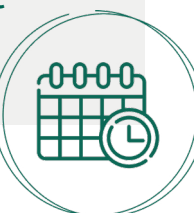
Responsiveness/ Flexibility

8.6



Time Management

9.1



Cost Management

8.8



Quality (inc. health and safety)

9.2



Above are the five key measures that SCF use to ensure that consult partners deliver to the high standards that are synonymous with SCF. In order to succeed, all of these behaviours are essential, but collaboration is critical to engendering a one team approach.

To that end, the SCF ethos has always been to promote collaboration and we are pleased to see this is the standout KPI for our consult framework. SCF and Mace will continue to work with our clients to deliver a successful end to end solution for all their project needs.

Hampshire County Council Decarbonisation

Client: Hampshire County Council
Value: £30m
Location: Hampshire, UK

Mace delivered services across:
Project management
Programme management
Building surveying
Contract admin
M&E design
H&S consultancy

Mace is supporting Hampshire County Council (HCC) with its ambition to achieve carbon neutrality by 2050.

Mace has supported the implementation and deployment of the £30m Public Sector Decarbonisation Scheme Grant for Hampshire County Council (HCC).

The programme of works comprised five work streams: cavity wall, heating controls, oil to gas conversions, replacement double glazed windows and solar photovoltaic (PV) panels array installations and covered more than 350 target sites. Over 95% of the buildings were occupied during the delivery and deployment of the Public Sector Decarbonisation Scheme grant funding.

These included libraries, adult care centres and museums, but most importantly schools - over 80% of the sites were schools.

The programme delivered 258 solar photovoltaic roof projects; replaced 17 ageing oil-fired boilers with more efficient gas versions; installed 85 heating control devices to ensure heating systems are only used when needed; swapped older single-glazed windows with double-glazing in 82 buildings; and fitted 35 sites with cavity wall insulation.



Annual carbon emissions savings

Through the installation of double-glazed windows, gas boilers, heating controls and cavity wall insulation, Mace has helped HCC save:

1,900 tonnes CO2e/yr = 7%

on annual carbon emissions from heating HCC buildings.

In addition to the savings above, the installation of solar photovoltaic (PV) panels is set to save:

2,000 tonnes CO2e/yr

This saving will gradually lessen as more electricity in the UK national grid becomes generated from renewable sources.

Regis Centre, Alexandra Theatre

Client: Arun District Council
Value: £12.4m
Location: Bognor Regis

Mace delivered services across:
Project management
Cost management
Contract admin
Design: RIBA 1-3, design guardian
RIBA 4 - 6

The Alexandra Theatre refurbishment and extension was the first joint scheme between SCF Consult and SCF Construct.

Having successfully obtained Levelling Up Funding (LUF), Arun District Council (ADC) are investing in revitalising The Alexandra Theatre.

This project will give ADC the opportunity to increase visitor numbers, improve the town's economy and create new employment opportunities, whilst also retaining existing jobs.

Mace was appointed to provide project, cost and contract management services, and have lead the appointed design team through RIBA Stages 1, 2 & 3.

The feasibility study used for the business case was outdated and presented financial challenges. Mace's quantity surveying teams identified a shortfall in the funding envelope which was then funded by the client enabling the scheme to progress.

Mace and the client team have worked closely to manage expectations of a wide variety of stakeholder by maintaining regular communication and providing key project updates which helped gain stakeholder buy-ins into the design intent.

As the scheme is funded by LUF, there are set expenditure deadlines which dictate the project's programme. Tight deadlines presented significant programme constraints, therefore Mace suggested that the appointed design team continued into RIBA Stage 3 with the contractor procurement running in parallel. This created a 2-3 month float in expenditure ensuring LUF is fully expended by end of March 2025.



Bransbury Community Leisure Centre

Mace delivered services across:
Project management
Cost Management

Client: Portsmouth City Council
Value: £22m
Location: Eastney, Portsmouth

Mace helped Portsmouth City Council achieve direct savings on their build cost for their new leisure facility within the Eastney area of Portsmouth.

Bransbury Activity Hub, is set to replace two aging facilities, Eastney Swimming Pool, and Wimbledon Park Sports Centre. This innovative hub will comprise of recreational amenities, including a four-lane swimming pool, learner pool, wet changing facilities, a versatile multi-purpose hall on the ground floor, and a fitness suite, spin studio, dry changing facilities, offices, storage spaces, and ancillary areas on the first floor. It will also house a relocated GP surgery.

Operating under tight budget constraints, Mace collaborated with Portsmouth City Council to conduct value engineering workshops, identifying £1.5 million in cost savings while ensuring the project maintains its commitment to achieving a BREEAM Excellent rating.

Mace was appointed in early 2023 to provide Project and Cost Management services. Their responsibilities encompass guiding the client-appointed design team throughout RIBA Stages 2 and 3. Key activities during this phase comprise:

- Leading design team progress meetings
- Monthly reporting to the Project Board
- Developing and updating the master programme
- Procuring surveys and investigations required for planning and tender purposes
- Developing cost plans
- Leading on value engineering workshops
- Leading on risk management workshops
- Supporting the client with procurement of a main contractor

Carbon Savings

Air Source Heat Pumps: Expected to save 108,082 kgCO₂/yr, reducing the building’s total carbon footprint by 80%.

PVs: Anticipated to save 9,660 kg CO₂/yr, resulting in a 7% reduction in the building’s overall carbon emissions.



Schools for the Future Programme (Cranfield Cluster)

Mace delivered services across:
Design
Engineering service
Programme management

Client: Central Bedfordshire Council
Value: £31m
Location: Central Bedfordshire

Schools for the Future is an ambitious long term programme to raise education standards in central Bedfordshire by ensuring that the area has the right school in the right places.

The Cranfield Cluster consists of eight schools within a much wider programme.

The objectives for the programme are to improve education at all key stages in Central Bedfordshire, to give clear educational pathways, and reduce the need for transitions between schools.

The programme also aims to ensure there are sufficient places for pupils to meet the demand from future housing developments, and deliver best value and ensure viability.

Mace worked closely with the client to look at best practice as per DfE projects and adapted to meet the needs of Central Bedfordshire Council.

The Consult team utilised their sector knowledge to propose multiple best practice processes and templates across all projects.

Due to the limited space for development in rural areas, some of the sites had restricted access. To overcome this, Mace used its extensive knowledge of working on live school building sites to find a workable solution that also maintained access, safety and curriculum timelines.



Social Value Commitments

Social value plays a pivotal role in the construction industry, extending well beyond the physical structures that are built. With a growing awareness of societal and environmental concerns, SCF Consult and our consultancy partners are dedicated to harnessing the significant influence that construction projects have to benefit local communities and the environment.

To date, 58 members of Mace's Winchester-based team have actively participated in volunteering days for 'Sophie's Legacy,' a Fareham-based charity striving to effect national change in support of families facing hospitalisation with their children. Collectively, Mace's Winchester team has contributed a remarkable 423 hours to various volunteering initiatives. These efforts encompass supporting school fetes, organizing STEM events, participating in beach cleanups, local community projects. In addition to the volunteering hours, Mace has actively engaged with 50 young people, resulting in an impressive cumulative social value of £105,721.

Furthermore, Mace has also raised funds through their Winchester staff Christmas celebrations, with £1,000 donated to Sophie's Legacy and an additional £1,000 donated to 'Surfers Against Sewage' in memory of Mark Vincent of Amiri Construction, a Winchester-based firm, who sadly passed away.



Working with SMEs

SMEs are integral part of the Mace offer to SCF clients. Commissions on the framework have been supported by range of long-standing partners to Mace, many of which are SMEs. Typically these are local specialists and technicians from a range of locations, bringing a breadth of expertise and helping contribute to a strong local economy.

Our processes for on-boarding, pre-qualification and commercial terms are under constant review to enhance the experience and user-friendliness for organisations of any size. Mace has the ability (if required) to incorporate any client SME quickly into it's supply chain, providing a compliant route to market where this is key to success.

SME Contribution

- On average 29% of the total project cost is allocated to SMEs equating to approximately £1.93m

Supplier Spending Trends (January 2021 to June 2023)

- Mace Consult allocated 79% of their spending to suppliers during this period
- They engaged with 659 suppliers
- Mace Consult is consistently achieving around 70% of their total spend with suppliers

Social Value Event

In collaboration with Hampshire County Council, SCF and Mace teamed up to plan and organise a supply chain event for HCC's supply chain partners. With over 100 attendees, the primary objective of the event was to engage the supply chain in discussions regarding the creation of social value through HCC projects and how this can be documented and reported.

The event commenced with introductory remarks from Mike Bridgeman, Assistant director (Business Development and Transformation at HCC).

A panel consisting of representatives from Mace, Morgan Sindall and Corrigena (a local SME) addressed questions related to social value delivery and client social value procurement processes.

The event featured three workshops focused on employment and skills, community benefits, and social value commitments, which we conducted in rotation to ensure that everyone had the opportunity to attend and contribute their perspectives and ideas.



Apprentices/Graduates



Jordan Hurlow

As an apprentice and new to the construction industry, I was concerned that I wouldn't have the necessary knowledge to be able to suitably assist our clients. As soon as I joined my concerns were quickly addressed and Mace have been amazing in supporting me. The SCF team have equally been amazing and their extensive knowledge and guidance through the procurement process has been invaluable to me.



Abbie Sketcher

Since joining Mace in 2019, I have been fortunate to have gained exposure to a range of projects and opportunities within Mace. I believe working on projects with different colleagues and clients has improved my understanding of the construction industry, as well as supporting me with my university course. The apprenticeship scheme at Mace provides a well-rounded and practical approach to learning and has provided me with valuable skills that I will take forward into my career.



Charlotte Robins

As a graduate, new to the construction industry SCF's knowledge of public procurement and their guidance through the procurement process has been invaluable. The SCF team are always very helpful and friendly and there to provide support throughout the project.



Look ahead final year

As noted in the opening comments, the world has changed since SCF Consult's launch. Client priorities, requirements, and the way they conduct business has undoubtedly shifted in recent years. Many initiatives and funding streams pre-pandemic remain but the way in which they need to be deployed, and where, may have changed dramatically. The transformation in our work habits, including increased remote work and migration away from urban areas is reshaping landscapes and residential areas, leading to fluctuating demand in areas seen previously. With more home-working and some movement out of urban areas, local economies and housing markets may have been affected more rapidly than expected. Fortunately, SCF and its partners are adaptable and comprehensive, ready to address shifts in demand and assist both new and existing clients in tackling the challenges that lie ahead. This route to market will continue to support public sector bodies in efficiently commissioning complex projects.